

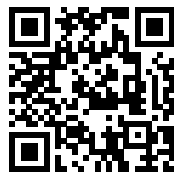
# Certificate of Course Completion

Torsten Hess

has successfully achieved student level credential for completing the Network Support and Security course.

The student was able to proficiently:

- Demonstrate effective troubleshooting methodologies and help desk best practices.
- Explain common threats, vulnerabilities, and attacks on end points.
- Configure secure user access on a network.



Scan to Verify

*Laura Quintana*

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Laura Quintana  
Vice President and General Manager  
Cisco Networking Academy

November 02, 2023